

TrueServe

The image features a blue circular logo with the word "TrueServe" in white text. The background is a night-time aerial view of a city with light trails from traffic and several location pin icons connected by a network of white lines. The logo is positioned in the upper left quadrant, and the text "TrueServe" extends to the right across the top of the image.

About Us

Why Shop Around?

With offices located throughout the entire United States the TrueServe network can accommodate your services in any state, any city or any country.

For places where TrueServe has yet to develop a local affiliate, our designated expediting offices are able to still effectively serve papers and serve them properly each and every time.

Welcome

One Nation – One Company – One Fee

Welcome to TrueServe! We are where the fastest growing true network of process serving professionals meet technology.

Our goal is to provide Law firms from small to large with excellent service, efficient processing, and speedy turnaround times. Every time you entrust a paper to a TrueServe affiliate for service, you can look forward to getting an overall great experience.

Our History

With 30 years of experience, our founder Scott Levine has served literally millions of paper in every U.S. state and over 30 countries.

Mr. Levine was the sole owner of JLL Process Corp, a process serving company with physical offices in 21 states, covering 27 states daily until he sold his company to the nation's largest provider of service process in 2017.

After going back to the drawing board, Scott Levine yet again created the most up-to-date and feature rich process serving technology in the industry. Mr Levine started TrueServe as a franchise concept and now puts all of his energy, knowledge, and efforts into making this new endeavor the most successful PS network ever established.

Services

1. In person and electronic filings of all legal papers.
2. Professional ,high level service of legal documents by vetted, approved, and educated process servers.
3. Skip tracing.
4. Document retrieval.

Every step, from submitting jobs, to tracking the job, to affidavit of service, is made simple and straightforward with our advanced proprietary technology. We pride ourselves on transparency, honesty, and accountability. Your [TrueServe](#) affiliate will go above and beyond to ensure quality of service and to provide top level customer service throughout the life of the documents entrusted for service.

With the nation's largest and fastest growing network, you and your firm can have total peace of mind that the job will be done to your satisfaction whether your paper is around the block, in another state, or halfway around the world. We are a network you can rely on.



Technology

Benefits of Using a [TrueServe](#) Affiliate

As the creator of the first smart-phone apps for process servers and home of the industry's most creative and insightful team of developers, [TrueServe](#) will give you and edge you never thought possible. We strive to constantly come up with new features, better use of current technologies, and more user friendly interfaces for our clients.



Seamless Electronic Assignment of New Jobs

Once your account is active, you can submit jobs online, FTP, or any electronic method you choose.

Follow That Paper

Once in the system, your job is easily followed. As the paper goes through its course, we will keep you updated on its status from start to finish via instant email communications.

In the Client Setup Page of our site, you can opt in for a variety of updates, all customizable for your choosing. Updates for things like when the paper is received, to when its filed in court, when it has been assigned for service, and others are all available to choose from.

Communication is Key

When pieces of information need to be updated, [TrueServe](#) has you covered with top notch communication. It's not uncommon for new information to be received on the assigned documents, such as a new address or that the defendant will be at a certain locations at a specific date and time. [TrueServe](#) has streamlined the communication process for its clients so that these key pieces of information can be quickly delivered to the process server who is assigned to your document. Conversely, if we are unable to serve a paper for any reason, such as a deceased defendant or the person is on vacation, you have the opportunity to provide new information to us that will allow us to effect service rather than having the paper returned to your office. This feature saves your company and employees valuable time and energy.

Compliance

Compliance

Every process server in the TrueServe Network is vetted for the following:

- Criminal background checks
- Current auto insurance.
- Current driver's license.
- Active Process Server licenses and appointments where applicable.

Comprehensive training and continuing education, Secure technology, Active insurance for liability and errors and omissions are strictly monitored and enforced.

Accountability

Through the use of our advanced technology we have made several sure-proofs of accountability for your peace of mind:

Date and Time stamped photos.
GPS-embedded proof of all attempts Serves and non-serves for the location where the paper is to be served.

Reverse geocoded map overlays, displaying the location of the attempt.

Feasibility scoring, which tracks the servers route and estimates timing from location to location.



As the creator of the process serving standards accepted by many large financial institutions, we have the experience and know-how to allow you to rest easy, knowing that TrueServe will handle the job and handle it right the first time out!

Achievements



1999

The first of its kind website for process serving, providing clients with up-to-date information when most other websites were just a bio for companies that had them.

2000

The first field update units: Mr. Levine and his developer used the Palm VIIX, the first web connected PDA and a language known as WML (wireless markup language) to update the service information from the field before even Fedex and UPS were doing it

2004

Established JLL Process Corp: The nation's undisputed leader in service of process, compliance and technology for the credit collections industry, JLL Process Corp specialized in collection papers and service for collection law firms, publicly traded debt buyers and national financial institutions.

2006

Mr. Levine is credited for creating and implementing the first smart-phone apps for process servers. These allowed advanced field updates and provided a new level of accountability for process servers. This creation set the industry on its ears and began the tech wars in the world of process serving.

Achievements

2006

Mr. Levine created and developed the first compliance programs for the industry, combining technology, auditing, accountability, and transparency never before seen in the world of PS. The implementation led to the first ever Process Serving Standards Conference led by Mr. Levine and his company.

2008

Process Serving Standards Summit: Developed by Mr. Levine to combine compliance, technology, and all other aspects of serving in order to meet the needs of high level clients. These standards were established at the Summit and are still in use today.

2017

JJL Process Corp was sold to Provest, the nation's largest process serving firm. This sale was the beginning of what now is known as Provest Litigation Services, a nationwide provider of process to the credit collections industry.

2018

TrueServe is launched. Being the first national franchise aimed at providing the same levels of accountability, compliance, technology, and transparency as are provided for higher level clients to every law firm employing 1 to 1000 lawyers.



CONTACT US



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